



Convenient Ways to Conduct Banking Transactions from Your Home or Office:

Drive Thru: We would like to encourage our customers to utilize the Drive Thru/ATM Services at our branches as much as possible during this time. Through our Drive Thru, you will still receive the benefit of face to face interaction with one of our helpful employees while minimizing the risk of exposure to yourself and to others. All of our branches, with the exception of our new Ridgeland location are equipped with a Drive Thru. For outside of the lobby assistance at our Ridgeland location, please call 601-414-2100 upon your arrival to the branch and an employee will be happy to assist you.

Go Online! Our [Online and Mobile Banking](#) services that are available 24 hours a day, 7 days a week, allow both consumers and businesses to perform many banking transactions from your home or office location. This includes the ability to deposit checks, transfer funds between accounts at PriorityOne Bank and/or another financial institution, check your balance, review account activity, pay your bills, send money to others using PeoplePay and more. To enroll in our Online Banking and Mobile Banking services, go to www.priorityonebank.com from your PC, and click the *Enroll Now* link located in the top righthand corner of your screen. The enrollment process is quick and easy. Once you've been approved for Online Banking, you can go to www.priorityonebank.com, click the *Online Banking Login* button in the top righthand corner of your screen, watch the brief Online Banking tutorial video to learn about the features, and then log in to your account.

Utilize our Telephone Banking Service:

Our free 24/7 automated telephone service allows you to check balances, verify items paid and/or transfer funds between your accounts by simply dialing **1-800-748-1705** or **601-849-6624** to set up or access your accounts today. This service is fast and easy-to-use and utilizes advanced security protocols to protect your personal financial information.

Utilize our Telephone Banking Service:

Perform a variety of transactions with our free 24/7 automated service. Check balances, verify items paid and/or transfer funds between accounts by calling **1-800-748-1705** or **601-849-6624**. This service is fast and easy-to-use and utilizes advanced security protocols to protect your personal financial information.

Use our Text Banking Service: SMS text banking works with any text enabled phone to bring PriorityOne wherever you are. Once the service is activated, you can send a message to **'49794'** to see your balance, recent transactions, and more! To activate SMS Text Banking, log in to your existing PriorityOne online banking account and opt in under the mobile banking tools section of your dashboard.

Text commands include:

- B: See all account balances
- C: Get a list of all applicable commands
- H: Transaction History
- M: More (to get more items in a list)
- HE: Help
- S: Disable Text Banking
- R: Request Activation



Apply Online: Digital applications are available for opening new deposit accounts. Simply go to www.priorityonebank.com, and choose the *Personal* menu option, you may then review the selection of accounts we have and choose *Apply Now* to begin the application process.

Call us! Our Customer Service Team is available to assist with your banking needs or questions you may have via phone at 601-849-6434, or use our contact form located on our website to email us. As a reminder, please do not include sensitive account or personal information in the contact form or email.

Make Loan Payments: Make your loan payment via phone by contacting your [local branch](#).

Where to find updates from PriorityOne Bank:

We will continue to monitor developments regarding COVID-19 and provide updates as they relate to the Bank on our website: www.priorityonebank.com and on our [Facebook](#) page "PriorityOne Bank". We may also send our periodic updates using our Texting Service, to sign up for this service, simply text the code POBText to 95577 from your mobile phone.

Contact Us:

- For general questions, or concerns, or to make a loan payment, [Contact Your Nearest Branch](#).
- For questions regarding Online Banking, Mobile Banking, SMS Text Banking, and Online Account Applications, contact our Online Banking Department: **601-849-6435** or **866-639-9820**, Monday - Friday from 8:00 am CST - 5:00 pm CST.
- For information regarding your account or general account related questions, contact Account Services: **601-849-6434**, Monday - Friday from 8:00 am CST - 5:00 pm CST.
- For information regarding your PriorityOne Bank Debit Card, contact Card Services: **601-849-2188**, Monday - Friday from 8:00 am CST - 5:00 pm CST.

Branch Location and Contact Information:

Brandon Branch - 601-825-0141 1400 W. Government Street, Brandon, MS 39043	Mendenhall Branch - 601-847-3770 3066 Highway 13 North, Mendenhall, MS 39114
Collins Civic Center Branch - 601-921-4080 200 Civic Center Blvd., Collins, MS 39428	Morton Branch - 601-732-6106 164 Highway 481 South, Morton, MS 39117
Collins Main Street Branch - 601-765-8241 215 Main Street, Collins, MS 39428	Pearl Branch - 601-939-5566 3480 Highway 80 East, Pearl, MS 39208
Flowood Branch - 601-487-1600 3500 Lakeland Dr, Suite 501, Flowood, MS 39232	Pelahatchie Branch - 601-854-2918 528 2nd Street, Pelahatchie, MS 39145
Hattiesburg Bellevue Branch - 601-475-1654 7144 Highway 98, Hattiesburg, MS 39402	Richland Branch - 601-420-0466 1021 Highway 49 South, Richland, MS 39218
Hattiesburg Branch - 601-261-0053 6276 Highway 98, Hattiesburg, MS 39402	Ridgeland Branch - 601-414-2100 661 Sunnybrook Rd., Ridgeland, MS 39157
Magee Retail Branch - 601-849-4690 1596 Simpson Highway 49, Magee, MS 39111	Seminary Branch - 601-722-3717 217 West Main Street, Seminary, MS 39479
Magee Lending Center - 601-849-3311 220 Main Avenue North, Magee, MS 39111	